

Welcome to our site

Please help us keep our staff, Club members, and our guests safe by following these simple rules.



RECEPTION AND CHECKING IN

Please ensure only 2 members from the same family enter Reception, do not enter Reception if anyone else is inside.

During check in you will be issued with a pack containing a site plan, with your pitch highlighted with directions, a set of keys for the hand gates and the toilet block, two yellow bands for the toilet block, Information sheet & Contact details form.

Where possible please make all payments for site fees etc by card, we will need to see your current valid membership card to confirm member's rates. To maintain the process is as contactless as possible, we will not be requiring membership cards or deposits for sets of keys, however any keys not returned will be charged to your payment card at £15.00 per set.

We require all contact details to be up to date, as this is a requirement for track and trace in the event that anyone having visited the site tests positive for covid-19, so can you please take time to check your details. If anything is incorrect, please correct the form in the pack and return to the office.

**We are not able to accommodate visitors onsite
Please meet up with friends and family offsite.**

Please note that the book exchange in the office is not available at this time.

PITCHING

Please pitch your outfit as instructed, in your outfit is a European model, please seek advice. Please be advised to wash hands for at least 20 seconds after using pitch service points, water points, electrical hook-ups, and rubbish bins.

TOILET, SHOWER AND WASHING FACILITIES

In order to be COVID Secure, additional measures have been implemented, with the primary intervention being the reduction of people being able to use the facilities at any one time.

The capacity in the toilet block has therefore been reduced to comply with social distancing requirements, we are issuing 2 yellow bands per pitch. These bands need to be hung, when entering on the male or female row of hooks on the board outside the toilet block to indicate which facility you are going to use i.e. toilet, shower, or washing facilities. This will also indicate if the facilities are full, in which case you should not enter and wait outside following the social distancing notices. When leaving, please ensure that you collect your band, to indicate the facility is now vacant ready to be used by the next person.

In reality, there are a very high proportion of guests that are able to be completely self-sufficient in relation to sanitary facilities, as their caravans and motorhomes have integrated toilets, showers and washing facilities. If guests could where possible use their own facilities rather than the communal facilities, this will naturally reduce demand.

Cleaning regimes

We will be introducing increased regularity of sanitisation of surfaces, with particular focus on priority touchpoints therefore the Block will be closed between 8am – 8.30am. In addition to this, the main Gents & Ladies area will be closed between 1.30pm – 3pm daily and the disabled, family and baby and toddler rooms from 3pm – 4pm for deep cleaning.

*Times may vary due to circumstance beyond our control.

LAUNDRY, VEG PREPPING & WASHING UP FACILITIES

Only members of the same outfit are allowed into the laundrette or the veg prep & Washing up area at any one time

CHILDREN'S PLAY AREA

In line with the Caravan and Motorhome Club guidance, our play area will remain closed

Please make sure your children DO NOT enter or use the play area. Children should be encouraged to comply with social distancing and should be accompanied where possible.

DEPARTURE DAY

Please ensure that reception have seen your key number and acknowledged that it has been returned before placing into the yellow bucket inside reception, as indicated. Please help us to avoid congestion by ensuring you depart and have left site on time.



The most important thing we can all do in fighting coronavirus is to stay alert. We must control the spread of the virus, in order to protect the NHS and save lives.